

The plans offered below require a minimum 12 month commitment, invoiced quarterly. Invoices will include overages if there are any. Unused hours accrue; however, if the contract expires unused hours are lost. Maintenance contracts can be renewed without loss of hours.

- **Free Community Support (visit [www.communityserver.org](http://www.communityserver.org))**

The Community site for Community Server is [www.communityserver.org](http://www.communityserver.org) there you will find public forums that can be used to ask questions.

- **Gold Forum Support ([Buy now!](#))**

Gold Forum support \$149/year gives you the ability to post questions in a read-only forum on [www.communityserver.org](http://www.communityserver.org). Developers of Community Server will answer questions there first before answering other questions posted by the general user base. Gold forum support does not provide any email or phone support.

- **Basic Maintenance**

Basic maintenance is \$249/month and includes up to 2 hours of dedicated phone or email support per-month. Overages are billed at the standard support rate. Additional hours may be pre-purchased at a \$125/hour.

- **Small Business Maintenance**

Small business maintenance is \$499/month and includes up to 5 hours of dedicated phone or email support per-month. Overages are billed at the standard support rate. Additional hours may be pre-purchased at a \$100/hour.

- **Enterprise Maintenance**

Enterprise maintenance is pre-purchased at \$90/hour and requires a minimum of 10 hours/month. Enterprise maintenance hours can be used for dedicated phone or email support. Overages are billed at the standard support rate.